### **Motivational Interviewing** Ernie Marshall, LCSW, CADC II Ernest.Marshall@csh.dmh.ca.gov **Good Morning** • Why are you here? • What motivated you? • What are your goals? Introduction • Overview of MI concepts • Experiential and didactic • Won't focus too much on research

# Motivational Interviewing: Preparing People for Change 2ndedition William R Miller & Stephen Rollnick The information used in this presentation was found on the website "Motivational Interviewing [Resources for Clinicians, Researchers, and Trainers]" available at <a href="http://motivationalinterview.org">http://motivationalinterview.org</a>

#### What is MI?

 Motivational interviewing is a directive, client-centered counseling style for eliciting behavior change by helping clients to explore and resolve ambivalence.

### Why learn Motivational Interviewing

- It works
- Effective with "resistant" clients
- Motivate people to get into treatment
- Reduces confrontations
- Reduces tension and trouble/burn out
- · Wellness and Recovery

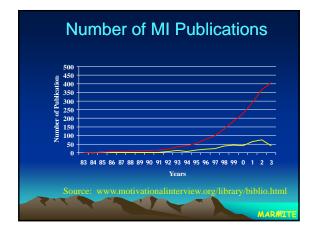
### Some opening points...

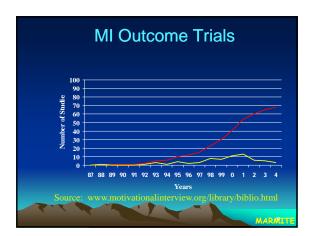
- Some basic skills
- Paradigm shift: resistance, confrontation
- Other models assume motivation
- Detached empathy, collaborative
- Meet clients where they are at
- Avoid power struggles

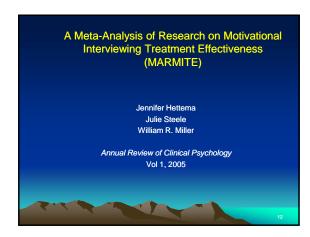


### Utilized in.....

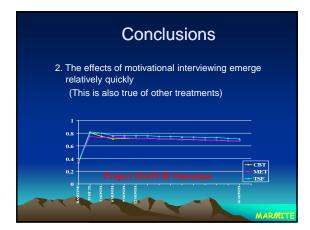
- Substance Abuse
- Mental Health Settings
- Health Care Settings
- Correctional Settings
- Probation / Parole

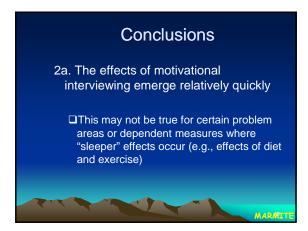






## Conclusions 1. Robust and enduring effects when MI is added at the beginning of treatment - MI increases treatment retention - MI increases treatment adherence - MI increases staff-perceived motivation





### Conclusions

- The between-group effects of motivational interviewing tend to diminish over 12 months
  - This is also true of other treatments
  - Between-group differences diminish in part because control/comparison groups "catch up" over time
  - This may not be true of MI's additive effects with other treatment

#### Conclusions

- 4. The effects of MI are highly variable across sites and providers
  - This is also true of other treatments, but may be more true with MI
  - Provider baseline characteristics do not predict effectiveness with MI
  - Treatment process variables do
  - Manuals may not be a good idea

#### **Persuasion Exercise**

- Groups of 4
- No boss or supervisor in your group
- Three roles: speaker, clinician & observers

## or in your group r, clinician & observers

### Speaker role – Persuasion

- Play a person concerned about your fruit and vegetable intake
- There is a clear behavior change goal 5 fruits & vegetables per day
- You are ambivalent and somewhat resistant

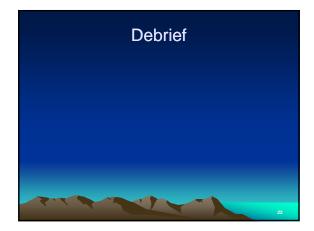
### Observer roles - Persuasion

- Pay attention
- Offer observations when asked

### Clinician role - Persuasion

- Explain why s/he should make this change
- Give 3 specific benefits of making the change
- Tell him/her how to change
- Emphasize importance of the change
- Tell the client to do it!
- P.S. This is NOT motivational interviewing

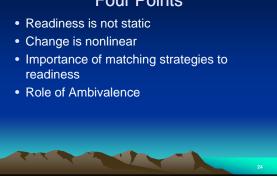




### Righting Reflex

- Born of concern and caring
- There's a problem? Let's fix it!
- Fails to consider ambivalence in change process
- May engender resistance

### Stages of Change Model – Four Points



## The Stages of Change Precontemplation (Not yet acknowledging that there is a problem behavior that needs to be changed) Contemplation (Acknowledging that there is a problem but not yet ready or sure of wanting to make a change) Preparation/Determination (Getting ready to change) Action (Changing behavior) Maintenance (Maintaining the behavior change) Lapse/Relapse (Returning to older behaviors and abandoning the new changes)

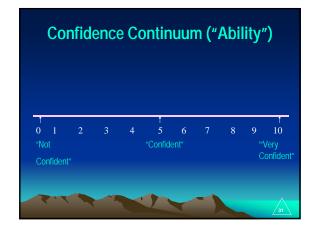
Pre-	Develop the therapeutic alliance.
contemplation	Raise doubt.
Contemplation	Tip the balance. Evoke reasons to change, risks of not changing. Strengthen the client's self-efficacy for change of current behavior.
Preparation	Help the client determine the best course of action to take in seeking change.
Action	Help the client take steps toward change.
Maintenance	Help the client to identify and use strategies to prevent relapse.
Lapse/Relapse	Help the client to renew the processes of contemplation, preparation, and action without becoming stuck or demoralized because of relapse.

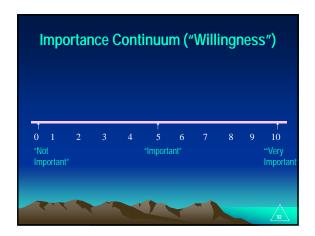
# What motivates people to change? • Motivation was viewed as a static trait or disposition that a client did or did not have. • People are always motivated, maybe not the direction we (or they) want.

### What impacts motivation for change? • Cognitive Dissonance • Hope Theory • Relationship issues • Extrinsic factors • Desire/Ability/Reason/Need

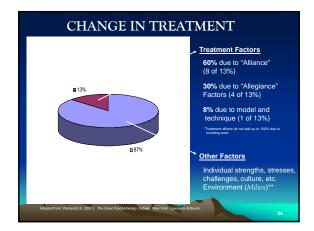
## Ambivalence Is normal Moving to the country versus staying in the city The greater the decision more the ambivalence Occurs throughout the change process Reflects costs and benefits of change and status quo Is uncomfortable May become chronic

## Importance & Confidence • Understanding a person's ambivalence is to know his or her perception of both of the above.









## Four general principles of motivational interviewing Express empathy Develop discrepancy Roll with resistance Support self-efficacy (Rollnick & Miller, 1991)



### The skills of a good motivational therapist

- Match the processes used in the theory to the stage of change; ensure that they do not jump ahead of the patient
- Express acceptance and affirmation
- Affirm the patient's freedom of choice and self-direction

### Differences From More Confrontational Approaches

 Although motivational interviewing does, in one sense, seek to "confront" clients with reality, this method differs substantially from more aggressive styles of confrontation.

#### Motivational interviewers do not:

- Argue that the person has a problem and needs to change
- Function as a unidirectional information delivery system (do most of the talking)
- Use an authoritative/expert stance leaving the individual in a passive role

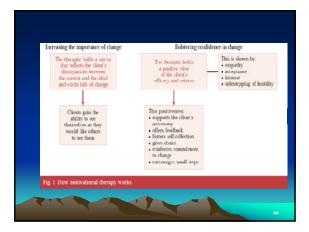
## Motivational interviewers do not: Behave in a punitive or coercive manner Impose a diagnostic label Offer direct advice or prescribe solutions to the problem without the person's permission

## MI Interventions Open-ended questions Affirmations Reflections Summaries

# More on Reflections, Rolling with Resistance, Reframing • Simple Reflection • Amplified Reflection • Double-sided Reflection • Reflection with a twist • Shifting Focus • Rolling with Resistance

### Change Talk

- Change talk is the language of the client indicating a thought or desire for change
- "Maybe I do have a problem"
- "I may need to go to treatment"
- "I am going to go to treatment"



### Change Talk D = desire statements A = ability statements R = reasons statements N = need statements C = commitment language

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### "Sustaining talk"Is language supporting the old behavior"I do not have a problem"

### Eliciting change talk

- The directive component of MI
- Directly related to behavioral change
- Accomplished through skillful reflecting and summarizing
- The "bouquet"

