

# 988 is a Local Safety Net

**The 988 Suicide and Crisis Lifeline is not one large national call center, but rather, a network of approximately 200 independently operated, independently funded local and state call centers.**

988 provides free and confidential emotional support to people in suicidal crisis or emotional distress, 24 hours a day, 7 days a week. We're committed to improving crisis services and advancing suicide prevention by empowering individuals, advancing professional best practices, and building awareness.

A large graphic of the 988 Suicide & Crisis Lifeline logo, enclosed in a thick black border. The number '988' is at the top in a large, bold, black font. Below it, the words 'SUICIDE & CRISIS LIFELINE' are stacked in a smaller, bold, black, sans-serif font. A thick black vertical bar is positioned to the left of the text, partially overlapping the border.

**988**  
**SUICIDE**  
**& CRISIS**  
**LIFELINE**



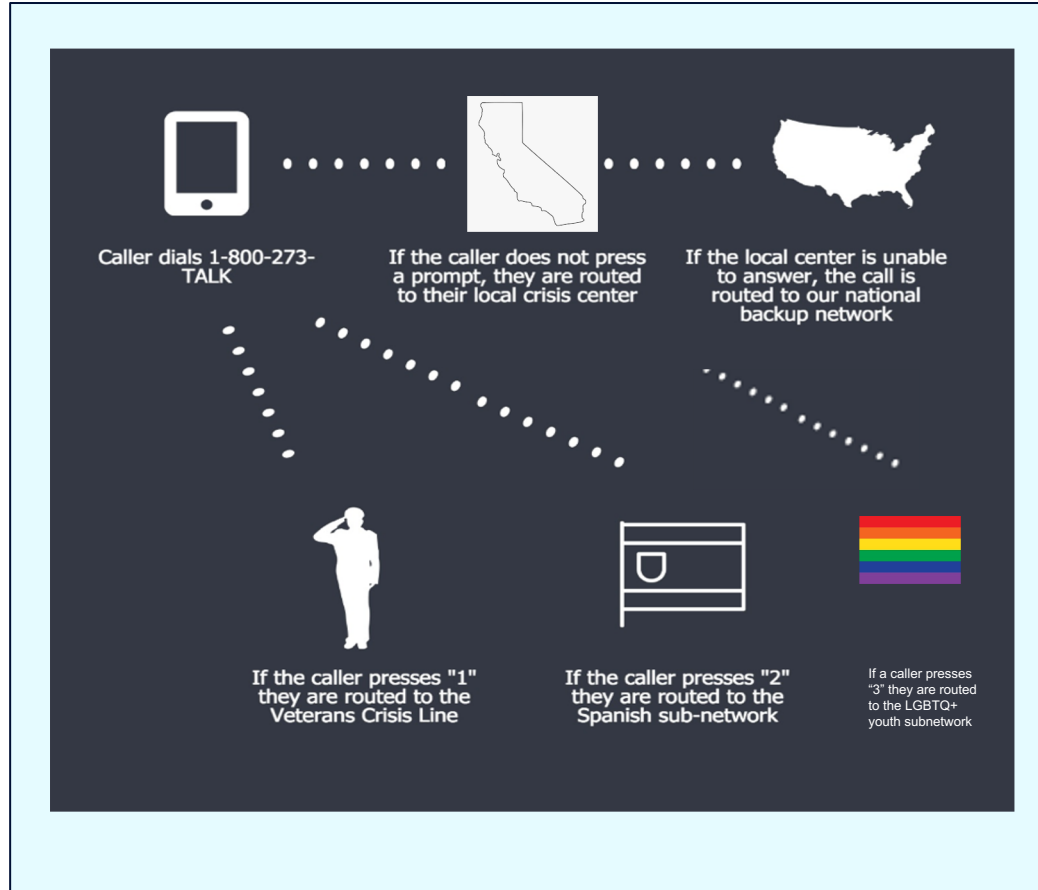
# California's 9-8-8 Crisis Call Centers



- 1 Buckelew Suicide Prevention Program
- 2 Central Valley Suicide Prevention Hotline – Kings View
- 3 Contra Costa Crisis Center
- 4 Crisis Support Services of Alameda County
- 5 Kern Behavioral Health & Recovery Services Hotline
- 6 Optum
- 7 San Francisco Suicide Prevention Felton Institute
- 8 Santa Clara County Suicide and Crisis Services
- 9 StarVista
- 10 Didi Hirsch Mental Health Services
- 11 Suicide Prevention of Yolo County
- 12 Suicide Prevention Service of the Central Coast
- 13 WellSpace Health



# How are 988 Calls Routed?



# How are 988 Chat/Texts Routed?



Individual Chats/  
Texts 988

If individual provides  
a CA zip code, and  
there is a CA  
counselor available,  
they will be routed to  
this counselor

If a local center is not  
available, the  
individual is routed to  
a national backup  
center